



Mini G5
User Guide
(for Telstra customers)

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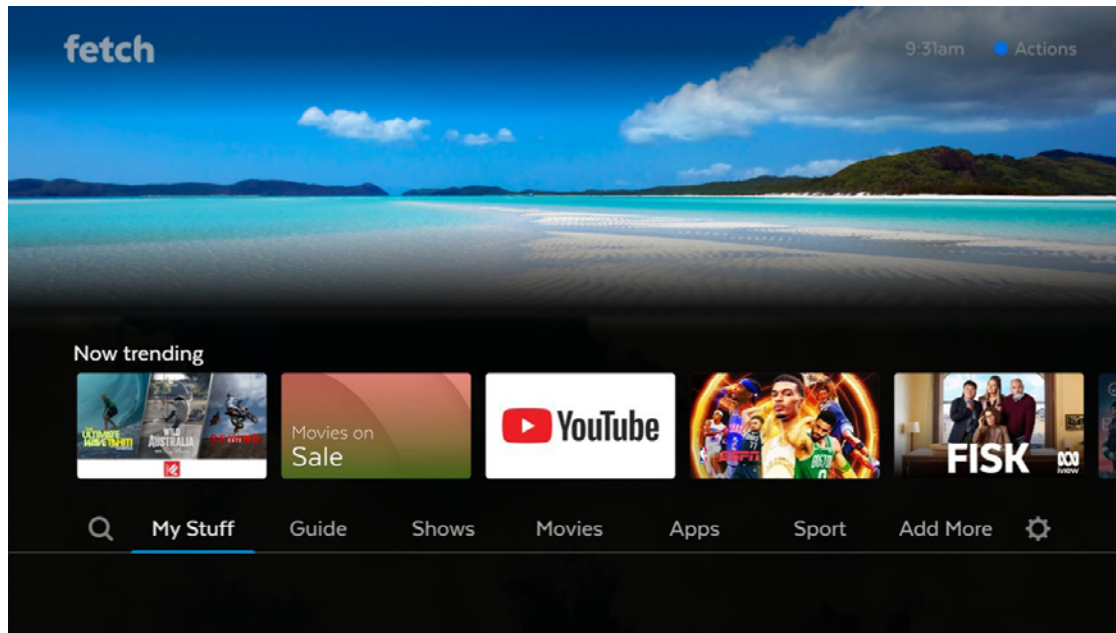
Welcome to Fetch

Welcome to Fetch, your one-stop non-stop world of entertainment. This user guide shows you tips and tricks to help you get the most out of your service, so you can enjoy all your entertainment in one place.

Home screen

Everything you do on Fetch starts from this Main Menu screen.

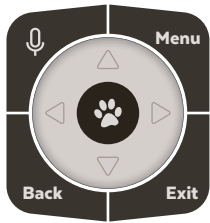
Press  on your Fetch remote control to bring up the main menu.



1 Handy Tips

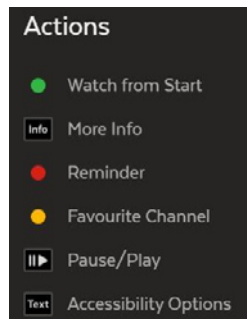
Here are a few handy tips to get you started.




Most used buttons




Actions

Actions are available on most screens. They tell you how to use the buttons on your remote to access key features



- To access actions press .
- To see program info press .
- To set a reminder press .


Tips

 Brings up the main menu from any screen.

Use  to navigate anywhere on Fetch.

Press  to select.

Press  to show on screen actions.

Go back to previous screen by pressing .

- **Other ways to control your Fetch box**

You can also navigate Fetch using your voice if you pair your remote (Page 6) or from your mobile phone or tablet if you've installed the Fetch Mobi App (Page 45).


- **Universal Remote**

You can set up your remote to control your TV via the Universal Remote Set Up (Page 50).

- **Using your PIN**





Various functions, including anything that requires a purchase, prompts you to enter a PIN. (You may want to keep this a secret from your children).

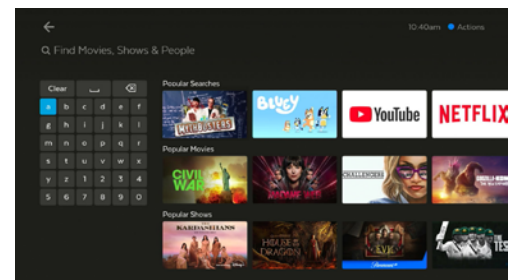
How To videos

You can watch videos about key features to get the most from your service at [Menu](#) >  > [How To](#).

Search

You can easily search for things to watch by keyword from the program name, synopsis, or cast and crew. Search covers Free-to-Air and subscription channels, TV Apps, TV Store, Movie Store, Movie Box, recordings, and streaming apps like Apple TV+, Prime Video, Netflix, YouTube, Stan and Paramount+. Search currently doesn't cover the Optus Sport, DocPlay, Spotify, TikTok, NBA: Live Games & Scores, or Twitch apps. To search these you will need to do this within the individual apps.

- 1 Use  to select  and press .
- 2 Use the on screen keyboard to type.
- 3 Search starts automatically when you type one or more character.
- 4 Use the carousels to browse the search results.
- 5 To see all results, scroll to the end of the [Top Results](#) carousel and choose [View More](#).
- 6 Highlight a search result and press  to view the info.




Tips

- The [Recent Searches](#) carousel allows you to see content you recently interacted with from the search.
- Searches will automatically include the program description.
- Scroll down the search results to see the YouTube carousel. Carousels for streaming apps will be shown if allowed by the app provider.


Voice Search and Voice Control

You can easily search and control Fetch using your voice remote (Page 50). You will need to pair the remote to your Fetch Mini using Bluetooth before this will work.

- 1 On your remote, hold down the voice button .
- 2 If you haven't paired the remote yet, you'll see a pairing prompt. Once paired, repeat step 1.
- 3 When you see the on screen prompt "I'm Listening" keep holding the voice button and speak into the remote.
- 4 You can ask Fetch to do something, like "Fetch popular movies" or "Play BBC Drama". To launch a program, channel or app you can just say the name, like "Bluey", "Discovery Turbo" or "Netflix".
- 5 If there are multiple results, Fetch will open them in a Search.



Tips




- If your spoken phrase wasn't recognised, try again and speak clearly.
- If you press  without holding down the button this will launch the Search.

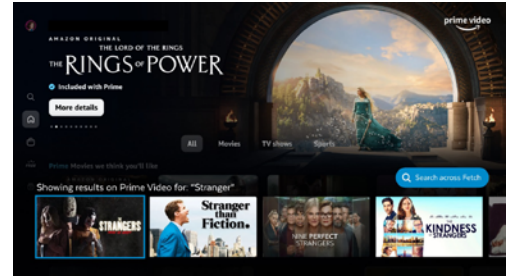
Here's a list of some of the things you can say:

	Voice Command	What it does
Change channels:	"Fetch BBC Drama" or just "BBC Drama" "Play Discovery Turbo" "Seven HD"	Launches BBC Drama channel Launches Discovery Turbo channel Launches 7HD channel
Control playback:	"Pause" "Play" "Rewind eight times" "Fast forward"	Pause playback Resume playback Rewind playback eight times Fast forward playback
Search for content:	"Fetch Masterchef" or just "Masterchef" "Search YouTube for funny videos" "Harry Potter and the Order of the Phoenix" "Search for The Expanse on Prime Video" "Search for The West Wing"	Launches a Search on Fetch for this title Launches a Search of YouTube Launches a Search on Fetch for this title Launches the title on Prime Video Launches a Search and shows all ways to watch this title
Launch an app:	"Fetch Netflix" or just "Netflix" "Open Prime" "Go to SBS on Demand"	Launches Netflix Launches Prime Video Launches SBS on Demand
Navigate Fetch:	"Fetch recordings" or just "Recordings" "Open TV Guide" "Go to Movie Store" "Movie Box" "Open Settings"	Opens Menu > My Stuff > Recordings Opens Menu > Guide Opens Menu > Movies > Store Opens Menu > Movies > Movie Box Opens Menu > 


Search within apps


You can use voice commands to search for content within selected apps. Currently this functionality is available for the Disney+, Apple TV+, Prime Video, and YouTube apps.

- 1 Launch the app and then on your remote, hold down the voice button  and speak into the remote.
- 2 For YouTube, results load directly in the app. For other apps, use  and press  to select a result from the results carousel.
- 3 Or, if you like, you can select [Search across Fetch](#). This will exit you from the app and take you to the search on Fetch.






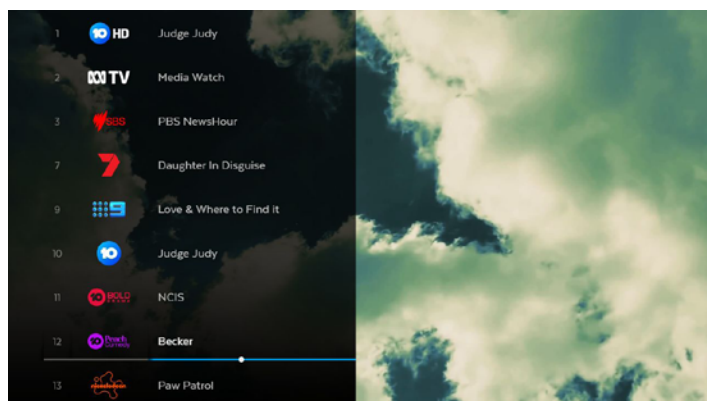
2 Watching Live TV

To watch Free-to-Air or Subscription TV channels, press  then go to [Guide](#) to select the channel you want to watch.

If you have been in any other area of the Fetch service you can go back to watching TV by pressing .

Watch Live TV - Channel List

While watching Live TV use  to see at a glance what's playing on other channels. Press  to go forward or back. If you find something you like press  to launch the channel.



Tips



Channel Switch



Use these up and down buttons to move between channels.



Tips

No Free-to-Air antenna? Watch streamed Free-to-Air channels on Fetch. Just sign in to the Free-to-Air TV App and find the channels in the TV Guide under the CH 400 range.

Watch Live TV – Information Bar

While watching Live TV the Information Bar appears anytime you change channel or when you press **Info** on your remote.



You can go forward in the Info Bar to see what's coming up or back to catch up on shows you've missed.

Press **Info** twice to see more detail on the highlighted show or to access options like add a reminder. The Info Bar will disappear after about 5 seconds, or you can press Info again to remove it immediately.



Closed Captions

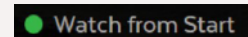
When you see this symbol **CC** on a program from the Information Bar, it means there are Closed Captions available. To turn on Closed Captions while watching a TV channel, press **Text** on your remote. Repeat to turn off Closed Captions again.

Note, at present, due to a technical limitation, if you record a channel with Closed Captions, the captions will not display when you play back the recording on your Fetch Mini. The Fetch Mighty is unaffected.



Watch from Start

If you're late to a show and see






it means you can press the green button to replay the show from the beginning.

Pause, Play and Rewind Live TV



Pause a program you're watching now

You can pause a TV program you're watching and resume within the next 15 minutes. If you change channels you won't be able to resume the paused channel. If you leave the channel paused, it will automatically exit Pause Live TV and go back to playing live after 15 minutes.

- 1 Press  .
- 2 Press  again to resume watching.
- 3 To exit Pause Live TV press  .



Rewind live TV

You can rewind live TV back to the point where you paused the channel.

- 1 Press  for 2x speed, press it again to go faster.
- 2 Press  to start watching again.

Fast forward paused live TV

When you have paused or rewound live TV you can fast forward it until you catch up to the live stream.






- 1 Press  for 2x speed, press it again to go faster.
- 2 Press  to start watching again.

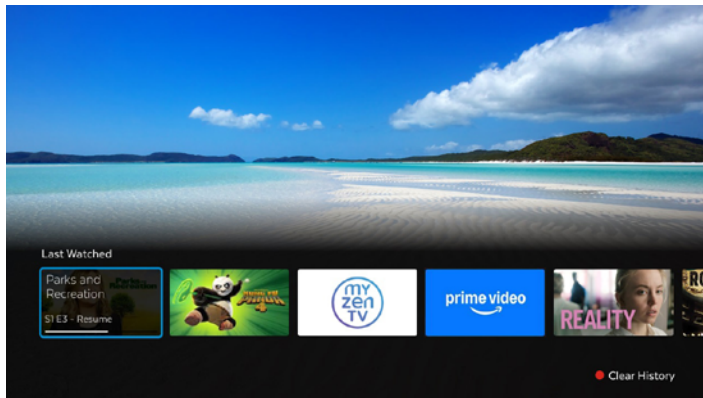
Note

This feature is available on Free-to-Air and virtual playlist channels. On streamed channels, you can only pause a program if [Watch from Start](#) is available. The pause feature is not available on FAST channels


Last Watched

You can jump back to something you were watching previously, anywhere on Fetch – including channels, episodes and movies. For recordings, programs on TV Apps and purchases from the Store, you can go straight back to the program you were watching. For streaming apps like Netflix or Prime Video, you can launch the app to find what you were watching previously through the app.

- 1 While watching TV, press . You'll see a carousel with the last 12 items you watched on Fetch.
- 2 Use  to select an item and press  to watch.
- 3 To close and go back to what you were watching press  or .







Tips

You can remove items from the [Last Watched](#) carousel, by pressing .

3 Using the TV Guide

The TV Guide is the easiest place to find what you want to watch right now, or add a reminder for later. You can move forwards and backwards through the TV Guide, to go back and find shows that already aired. Set up Favourites to easily see what's on the channels you watch most.



See what's on and coming up

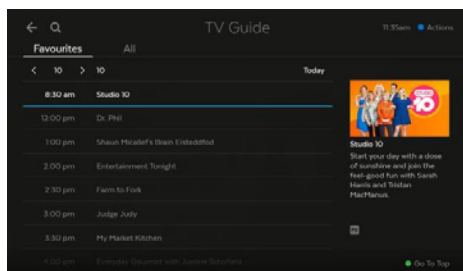
- 1 Press  on the remote or select [Guide](#) from the main menu.
- 2 Press  or  to skip forward and back a day in the TV Guide.
- 3 Press  to find channels and programs in the TV Guide.

Switch between list and grid view

Go to [Menu](#) >  > [User Preferences](#) > [TV Guide](#) to change your preferred TV Guide view.

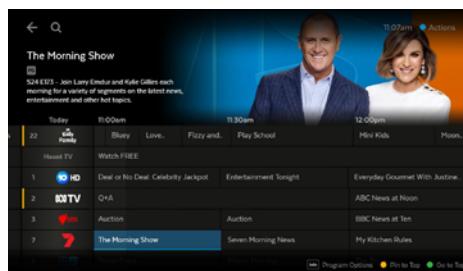
Tips

- Movies on TV are flagged with the movie icon .
- Programs with  are ready to watch anytime, like virtual playlist channels and shows that aired and are available to re-watch.



TV Guide List View

View one channel at a time



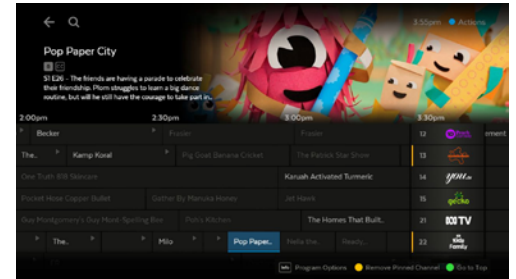
TV Guide Grid View

View all channels and programs at a time

TV Guide – Reverse EPG

You can go back a day in the TV Guide and watch programs you missed.

- 1 In the TV Guide or Live TV Info Bar press ◀▶ to browse backwards into the reverse EPG. Programs available to re-watch have a play icon ▶.
- 2 Press 🐾 to watch or press Info for program options.
- 3 If there are more ways to watch the show, we'll let you know. The options vary by content availability, and may include watching a recording or playing the program on an app.



Set Reminders

You can set a reminder to alert you when your favourite programs are about to start.

- 1 In the TV Guide or Live TV Info Bar, highlight the program you want a reminder for and press 📺 or press 🐾 to set a reminder through the Options menu.
- 2 A 🕒 will appear beside programs with a reminder. Repeat the above step to cancel a reminder.

Favourites



Favourites let you set up your TV Guide to group your favourite channels at the top of the guide, so you can quickly see what's playing on the channels you watch most.

There are **two** ways to add channels to Favourites.


1 In Settings

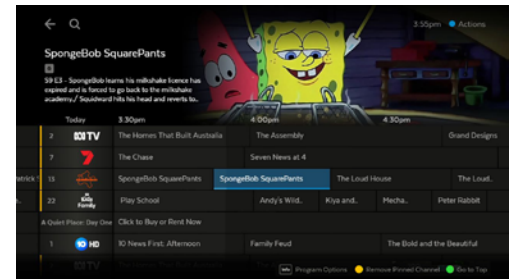
- 1 Open the Settings area at [Menu > ⚙️](#).
- 2 Go to [Channels > Manage Channels](#) and select the channels you want to add to Favourites.

2 From the Info Bar or Guide

- 1 Open the Guide or Info Bar.
- 2 Press .
- 3 To remove a channel from Favourites press .

Finding your Favourites

- 1 In the Guide, press  to jump to the top where your Favourites are pinned.
- 2 In the Live TV Channel List (Page 8) scroll down to find your Favourites grouped at the bottom.



Hide channels

You can hide channels that you don't want to appear in your TV Guide. Go to [Menu > ⚙️ > Channels > Manage Channels](#) and check the channels you want to hide.



4 Share Recordings and more with Multiroom

If your service includes Multiroom and you have a paired Fetch Mighty, you can record Free-to-Air TV and any other channels that you are subscribed to, directly from your Fetch Mini. You can record individual episodes of a show, or set a Series Recording to automatically record every episode of a show.

Four ways to set a recording








There are four ways to set a recording using your remote control.

1 From the Info Bar

When you are watching a show and decide you want to record it press  to display the Info Bar. Then press  once to set a recording and twice to set a Series recording.

2 From the TV Guide

Go to [Menu > Guide](#) to see all your channels and set recordings using the steps shown below.

- 1 Use   to find the channel and program you want to record.
- 2 To record press . To set a Series Recording (if available for that show) press  twice. To cancel press .
- 3 Press  to display recording options.
- 4 To set a Team Recording (if available for a match) select [Set Recording](#), and then [Team Recording](#) and press . Select your team then [Save & Close](#).








Tips

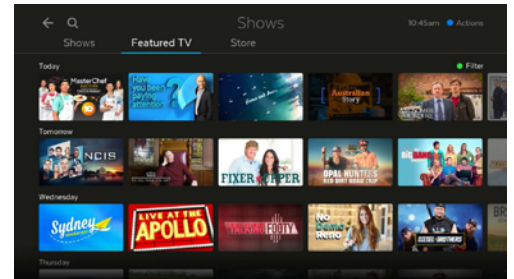
You can watch shows on virtual playlist channels like the Free-to-Air TV App channels (Page 19) or the Oxygen subscription TV channel anytime. So, you won't see recording options on these channels.

3 Using Featured TV

There are loads of shows available on TV that you can record to watch at any time. [Featured TV](#) makes it easy to find upcoming shows and set recordings.

Go to [Menu > Shows](#).





- 1 Select [Featured TV](#) and press .
- 2 Use  to explore shows on today, tomorrow or later in the week.
Press  to view the show info and options.
- 3 Find the show you want to record, highlight [Set Recording](#) and press .
- 4 Change the options if you wish, then select [Save & Close](#) and press .

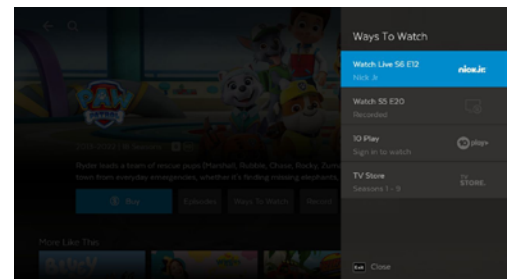
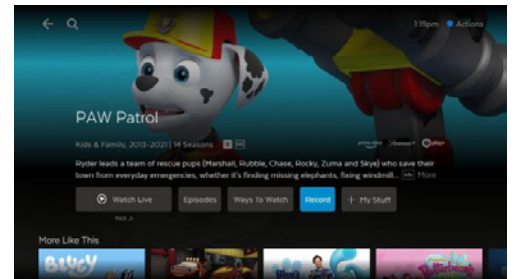


4 From the movie or show details screen

You can set a recording for a show or movie available on a TV channel from the details screen.

Go to [Menu > Shows](#) or [Menu > Movies](#).

- 1 Use  to explore titles.
- 2 Press  to view the info and options.
- 3 Select [Record](#) and press .
- 4 Change the options if you wish, then select [Save & Close](#) and press .






For more on Recording TV, download the Mighty User Guide (Telstra) from fetch.com.au/guides

Managing your Recordings







You can share recordings between up to three Fetch boxes in your home with Multiroom, and watch content recorded on your other boxes from your Fetch Mini. You can also manage recordings from your Mini.

Finding your recordings

- Go to [Menu > My Stuff > Recordings](#) to find and watch recordings on all connected boxes in your home. Access your most recent recordings via the [My Stuff > Recent Recordings](#) carousel.
- To watch a recording, select the program and press . Then select the episode you want to watch and press .
- To manage a recording, select the recording and press  to navigate the options.

Recording Icons

You will see different icons next to recordings in your recordings list. Here's what they mean.

 (red) Currently Recording	 Episode not yet watched
 Series or Team Recording	 Part Watched
 Protected	 Fully Watched


For more information on Managing your Recordings, download the [Mighty User Guide \(Telstra\)](#).

Share Free-to-Air TV to your Fetch Mini

You can share Free-to-Air channels to your Fetch Mini from a paired Fetch Mighty. So you don't have to connect your Mini to your TV antenna. (Your paired Fetch Mighty still needs a TV antenna connection to receive and share digital Free-to-Air TV).


You can't share Free-to-Air channels from one Fetch Mighty to another.

Notes

- You can pair your Fetch Mini to one additional Multiroom box at a time to set and manage recordings on that box.
- To switch between Multiroom boxes go to  > [Multiroom](#) > [Options](#).

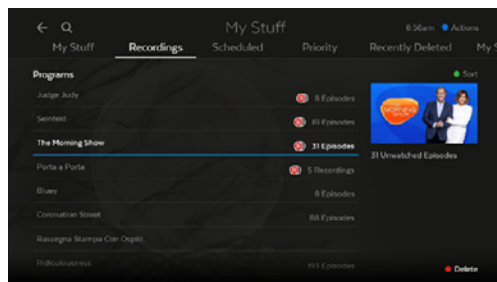
How does Multiroom work?

All your Fetch boxes need to be on the same account with your Fetch Service Provider, powered on and connected to your local network. You can then share subscription channels, rentals and purchases.

To see recordings on your Fetch Mini, enable Multiroom at [Menu](#) >  > [Multiroom](#) > [Options](#) (Page 46). This is also where you can choose another box to pair to your Fetch Mini (if you have an extra Mighty). You can pair one of these boxes at a time to set or manage recordings on them.

If you've no antenna connected to your Fetch Mini, you can share Free-to-Air channels from a paired Mighty.




For more info on Multiroom, download the [Multiroom User Guide](#) from fetch.com.au/guides

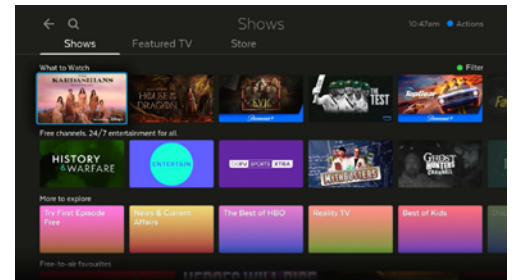


5 Watching Shows



You can browse all shows available on Fetch in one place. When you find a show you like, you can see all ways to get the show on Fetch – including on streaming services, TV apps, or via the Store.

Go to [Menu > Shows](#).


- 1 Select [Shows](#) from the main menu and press .
- 2 Use  to browse shows in carousels. To see more items, scroll to the end of the carousel and select the [View All](#) option.
- 3 Use the [Shows](#), [Store](#), and [Featured TV](#) tabs to help you find shows.
- 4 Select a show and press .

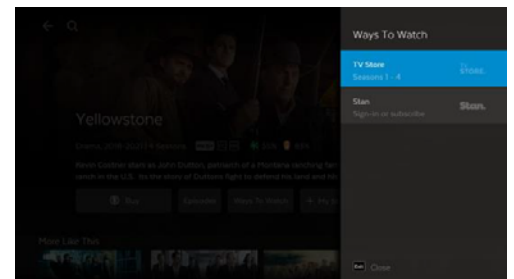
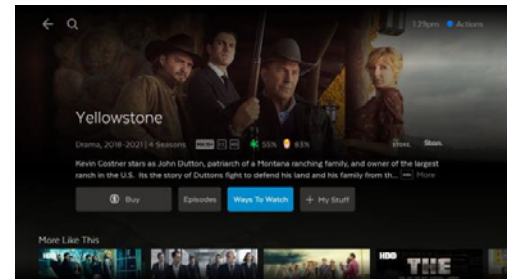


What you can do from the show details

Press  to read the full synopsis. To see [cast and crew](#) info or [reviews](#), use  to scroll down the screen.

To add the show to [My Stuff > My Shows](#) highlight [+ My Stuff](#) and press .








We'll show you the main way to watch the show by default. Playback options vary based on content availability. You can buy a season or episode, if available (or record the show on live TV only if your box is paired to a Multiroom Mighty box). For more ways to watch, highlight [Ways To Watch](#) and press . You need a subscription to watch on apps like Netflix or Stan.



Buy a show from the Store

In the Store you can buy individual episodes or full seasons of some of the most popular TV shows. TV shows can't be rented. When you buy a TV episode or season you are buying the right to watch it as often as you like on your current Fetch subscription with Telstra.

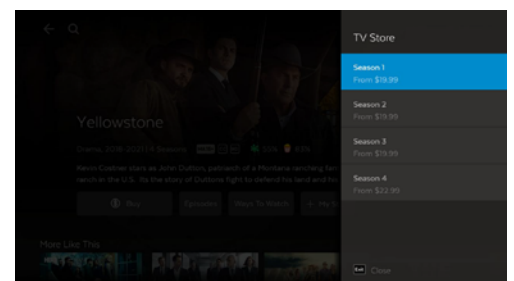
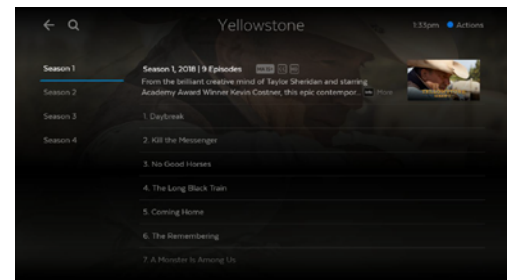
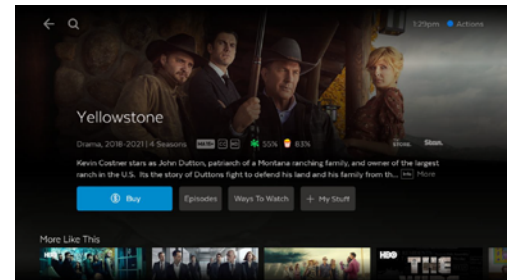
Go to [Menu > Shows > Store](#).

- 1 Use   to select a show and press .
- 2 To buy an episode rather than the whole season, use   to highlight [Episodes](#) and press . Choose the episode you'd like to purchase.
- 3 To buy an episode or season, you'll be asked to enter your Parental PIN and press . You can choose to buy the SD or HD format if available.

If you have Telstra Plus points available and the show is eligible to redeem with points, you can use your points to buy shows from the TV Store on Fetch. Eligibility criteria apply to join Telstra Plus. See Pages 42-44 on how to redeem Telstra Plus points on Fetch.

Once you confirm the purchase the amount will be added to your next month's bill from Telstra.





- 4 If your purchase is successful the first available episode will download ready to play.



Tips

To find shows you purchased from the [Store](#), go to [Menu > My Stuff](#). You'll see your most recent purchases in the [My Purchases & Rentals](#) carousel, or find all your purchases at [My Stuff > My Shows](#) (see Page 41).

Playing shows

- 1 While watching a show press **Info** to view the information bar and then use  to access more options.
- 2 To go back to the beginning, select  [Watch from Start](#).
- 3 To choose a different episode, select  [Episode List](#) or select  [Next Episode](#) to play the following one.



Cost to buy TV episodes and seasons

TV episodes cost \$3.49 for HD and \$2.99 for SD. The price will vary on occasion when specific sales might be on.

Season prices will vary depending on how many episodes are in the season, but you do save money buying the whole season rather than the individual episodes.

Episode purchases don't count towards a Season purchase, so if you think you want to watch the whole season it's better to buy it all at once.

Note

Look for [Try first episode free](#) on the show details or go to [Shows > Store](#) and browse the [First Episode Free](#) carousel.

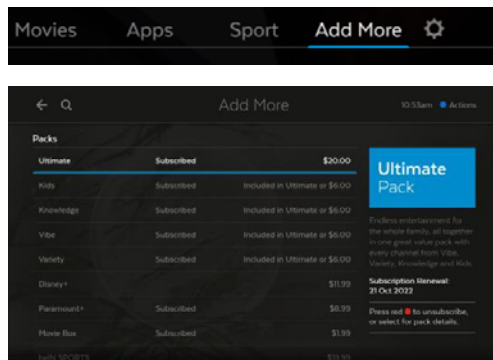
6 Adding more Channels

Bite-sized channel packs can be added on a month-to-month basis. You can add one or multiple packs, with 5 to choose from:

- Kids Pack (5 channels)
- Vibe Pack (10 channels)
- Variety Pack (10 channels)
- Knowledge Pack (19 channels)
- Ultimate Pack (40+ channels, including all of the channels from the above packs)

*Channels and content subject to change.

How to add a pack



- 1 Select **Add More** from the main menu.
- 2 Use to see available packs. Press to select pack. Explore channels in pack using .
- 3 Press to subscribe to a pack.
- 4 To unsubscribe, press . Subscriptions on channel packs are for a minimum of 1 month.

The minimum contract term on each pack is 1 month, and you can add or remove them at any time with no ongoing costs.

Note

You can make and watch recordings from channels that are included in the packs you are subscribed to if your Mini box is paired to a Multiroom Mighty box.

Channel Packs

What's in the Ultimate Pack?

Subscribe to the Ultimate Pack, which includes every channel from all four channel packs: Vibe, Variety, Knowledge and Kids.

If you prefer, you can also add just one or two channel packs rather than the Ultimate Pack. If you try to add all of the packs, we'll prompt you to get the Ultimate Pack as this is more cost-effective.

For more info on available channels, go to: fetch.com.au/packages




Can I downgrade from the Ultimate Pack?

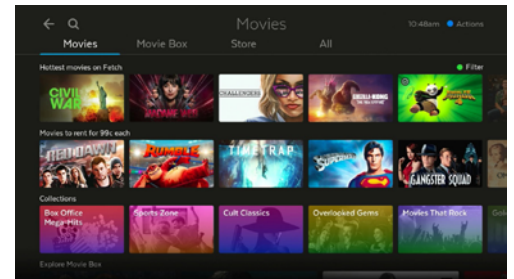
To downgrade from the Ultimate Pack to one or more channel packs, you'd need to remove the Ultimate Pack first. You can then add just the channel packs that you want.

7 Watching Movies



You can browse all movies available on Fetch in one place. When you find a movie you like, you can see all ways to get the movie on Fetch – including on streaming services, TV apps, or via the Store.

Go to [Menu > Movies](#).


- 1 Select [Movies](#) from the main menu and press .
- 2 Use  to browse movies in carousels. To see more items, scroll to the end of the carousel and select the [View All](#) option.
- 3 Use the [Movies](#), [Store](#), [Movie Box](#), and [All](#) tabs to help you find movies.
- 4 Select a movie and press  to view the info and options available.

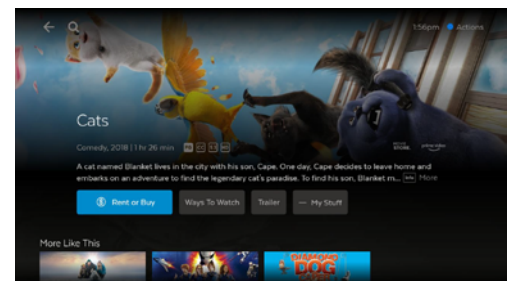


What you can do from the movie details

Press  to read the full synopsis. To see [cast and crew](#) info or [reviews](#), use  to scroll down.

To add the movie to [My Stuff > My Movies](#), highlight [+ My Stuff](#) and press .

We'll show you the main way to watch the movie by default. Playback options vary based on content availability. You can Rent or Buy movies if available (or record movies on live TV only if your box is paired to a Multiroom Mighty box). For more ways to watch, highlight [Ways To Watch](#) and press . You will need a subscription to watch on apps like Netflix or Stan.



Buy or rent movies from the Store

The Movie Store offers over 10,500 movies to buy or rent, ready to watch whenever you want. The cost of movies you rent or buy will be added to your Telstra bill. If you have Telstra Plus points available and the movie is eligible to redeem with points, you can use your points to rent or buy movies from the Movie Store on Fetch. Eligibility criteria apply to join Telstra Plus. See Pages 42-44 on how to redeem Telstra Plus points on Fetch. When you buy a movie, you are buying the right to watch it as often as you like on your current Fetch subscription with Telstra.

Go to [Menu > Movies > Store](#).




Renting and buying movies

When you rent a movie from the Store you have 7 days to start watching, and 48 hours to watch from when you first press play. You can watch the movie as often as you want during this time.


When you buy a movie, you are buying the right to watch it as often as you like on your current Fetch subscription with your current Fetch Service Provider.

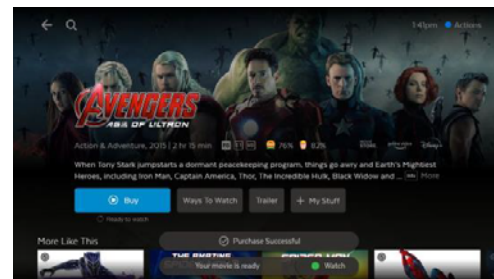
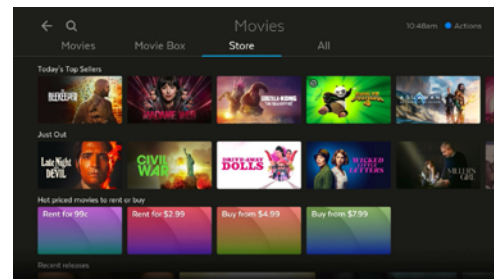
Tips

- On screen Rotten Tomatoes Ratings can help you decide which movies or TV shows to watch.
- You can watch up to 2 items you rented or bought at a time - on a mobile, tablet or Fetch Box. However, you just can't watch the same rented or bought item (movie or TV episode) on more than one device at a time.

- 1 To buy or rent a movie use  to select a movie and press .
- 2 From the movie details screen, you can watch the trailer (if available), rent or buy the movie or add the movie to [My Stuff](#) for later.
- 3 To get a movie you will be prompted to enter your Parental PIN and press . You can choose to rent or buy the SD, HD, or 4K format if available.



If you have Telstra Plus points available and the movie is eligible to redeem with points, you can use your points to rent or buy movies from the Movie Store on Fetch. Eligibility criteria apply to join Telstra Plus. See Pages 42-44 on how to redeem Telstra Plus points on Fetch.

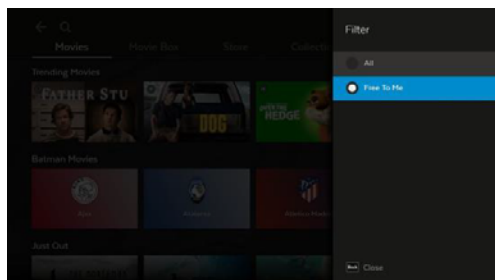
- 4 If your purchase is successful a  will replace the **\$** on the title image and the movie will download ready to play.




Finding your movies

There are a few ways you can find your movies:

- To filter movies by those you're entitled to watch, go to [Menu > Movies](#) and press . Select [Free to me](#)* and press .

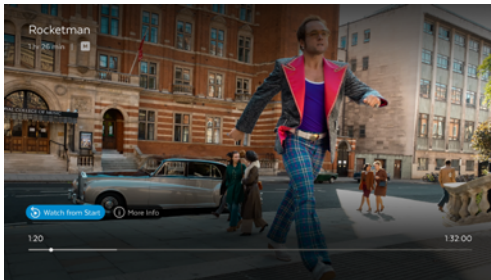


- To find movies you purchased, go to [Menu > My Stuff](#). You can view your most recent purchases in the [My Purchases & Rentals](#) carousel or see all your purchased movies in [My Stuff > My Movies](#), which are marked with a  symbol (see Page 41).

* Free to me based on your existing paid for purchases or subscriptions.

Playing movies

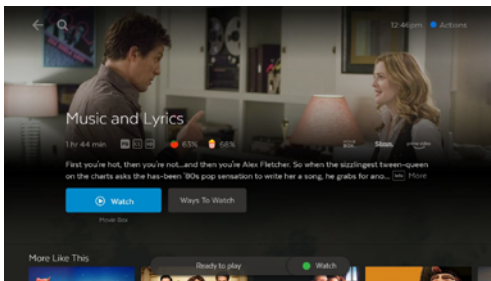
- 1 While watching a movie press **Info** to view the information bar and then use **◀ ▶** to access more options.
- 2 To go back to the beginning, select **↺ Watch from Start**.
- 3 To see the movie info, actors and reviews again, choose **ⓘ More Info**.



Movie Box

Movie Box brings you 30 movies at any time at no extra cost with a new movie added each day. It's not included in all subscriptions so you may need to upgrade your subscription to access it.

- 1 Go to **Menu > Movies > Movie Box** and press **🐾** to view the movies or go to channel 100.
- 2 Once you've chosen a movie select **Watch** to start watching.



Watching in 4K

You can rent or buy select movies from the Movie Store in 4K Ultra HD. The movie will say **4K** if this is an option.

To watch 4K Ultra HD content on Fetch, you'll need:

- A Fetch Mighty, Fetch Mini 4K, or Fetch Mini (model number HY4424) connected to a 4K TV
- A steady home broadband speed of 15-25 Mbps
- Video setting set to Auto (4K - 2160P) in [Menu > ⚙ > Audio & Visual](#) (Page 45)

Your TV and home theatre equipment such as an audio video receiver or sound bar, needs HDMI inputs that support 4K and HDMI 2.0/HDCP 2.2 signals. Check your TV or home theatre manual if you need more info.

Watching HDR

You can watch in High Dynamic Range (HDR) on Fetch Mighty, Fetch Mini 4K, or Fetch Mini (model number HY4424) if your TV supports HDR.

- 1 You'll need to set up HDR on your TV first. Your TV may use a different name for HDR modes like "Ultra", "Deep Colour", or "Dolby Vision" so check your TV manual.
- 2 Then, on Fetch Mighty or Fetch Mini 4K, go to [Menu > ⚙ > Audio & Visual > Advanced > HDR Mode](#) on Fetch to set up HDR. You don't need to do this on Fetch Mini (HY4424) as the box will automatically play HDR content once you enable this on your TV.

What can I watch in HDR?

4K movies you rent or buy from the Movie Store are available in HDR, and there is HDR content on streaming services including Netflix, Prime Video, and YouTube. Currently, you can only watch Netflix in Dolby Vision on the Fetch Mini 4K, Fetch Mini (HY4424), and Fetch Mighty (4th generation M681T), if the content and your TV supports this.

Note

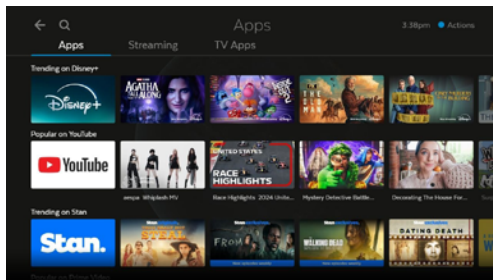
To watch Netflix in 4K/HDR/Dolby Vision or Stan in 4K you need a 4K/HDR/Dolby Vision capable Fetch box, and streaming subscription plan that supports 4K. You don't need a subscription to watch YouTube in 4K (Page 31).

8 Watching Apps

You'll find all the apps you can watch on Fetch in one handy place. Includes Streaming and TV Apps.

Browse all apps

- 1 Select **Apps** from the main menu or press **Apps**.
- 2 Use **◀▶** to browse carousels for the most popular apps on Fetch. Netflix will stay at the top, while other apps will be sorted based on your usage in the last 28 days, with the most frequently used apps shown first.
- 3 Select the app or show you want to access, then press **🐾**.
- 4 Follow the on screen prompts to use the app.



Note

You'll need a subscription to watch streaming services like Prime Video or Stan. Some Free-to-Air TV Apps may ask you to create an account to watch.


Streaming apps

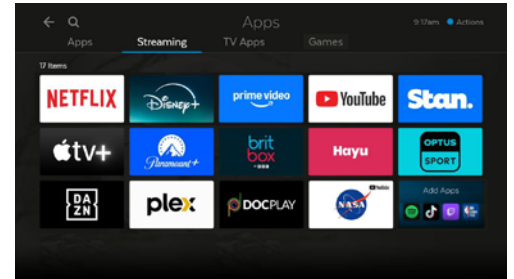
Fetch makes it easy for you to access YouTube, Plex, and your subscriptions to Netflix, Stan, Prime Video, Disney+, Apple TV+, Hayu, Paramount+, BritBox, DocPlay, and DAZN. You are also able to download Spotify, NBA: Live Games & Scores, Twitch and TikTok to add to your Fetch box for you to access and watch using your existing subscriptions to those apps (the content on these apps will not be included within all features of Fetch including Continue Watching, Ways to Watch, and universal search).

Go to [Menu > Apps > Streaming](#).

- If you do not have a Netflix, Disney+, Stan, Hayu, or DocPlay subscription you can sign up via the apps on your Fetch box using your remote.

You can sign up to Paramount+ via the app on your box if this option is available on your service.

- To get a Prime Video, Apple TV+, BritBox, or DAZN subscription, you'll need to go to their websites to set up your account, then you can watch on Fetch using your new account details and your Fetch remote.
- To watch Spotify, NBA: Live Games & Scores, Twitch and TikTok on Fetch, you'll need to go to their websites to set up your account. To install the apps on your box, select [Apps > Streaming > Add Apps](#) and press . Follow onscreen to consent to installing the apps. Once installed, you can watch on Fetch using your account details and Fetch remote.



NETFLIX

- Movies, TV shows and more. Watch anywhere. Cancel at any time.
- Enjoying Netflix on Fetch is easy. If you're already a member, just sign in with your username and password. Not a member? Sign up via the app on your Fetch box using your remote. Your Netflix subscription will be added to your Telstra bill. Netflix streaming membership required. More information at netflix.com.au.



- Disney+ is the streaming home for entertainment from Disney, Pixar, Marvel, Star Wars, National Geographic, and general entertainment brand Star, which offers the latest from 20th Century Studios, Disney Television Studios, FX, Searchlight Pictures, and more.
- If you already have a Disney+ subscription, log in with your Fetch remote. If you would like to move your existing Disney+ subscription (not billed through Fetch) to your Fetch Service Provider bill or account, follow the same steps below and make sure to enter your existing Disney+ email and password. After subscribing through Fetch, direct Disney+ subscriptions will be paused automatically, unless you sign up to a Disney+ Standard plan with Fetch and have an existing direct Disney+ Premium subscription. In that case, your direct Disney+ Premium subscription will automatically either resume if paused or remain active. If you do not want more than one subscription, please manage your subscription at disneyplus.com/account. If your subscription is through a third party platform provider, such as Apple or Google, you will need to manage your subscription directly with the provider.
- **Not a member yet?** Launch Disney+ on Fetch, choose a plan then select [Subscribe](#) and follow the prompts. Once subscribed, you will need to activate your Disney+ subscription to start using Disney+ on Fetch. To activate, you can use a mobile device to scan the QR code shown on your box, then enter an email and password for Disney+ in your web browser. Alternatively, you can visit fetchtv.com.au/disneyplus, follow the prompts and hit the [Activate Now](#) button to activate your Disney+ subscription. Your Disney+ subscription will be added to your Telstra bill.



- Watch exclusive Amazon Originals as well as popular movies and TV shows.
- Enjoying Prime Video on Fetch is easy. If you're already a member, follow the prompts to sign in with your Amazon account and register your device.
- Not a member? Visit [Menu > Apps > Streaming > Prime Video](#), select [Register on the Amazon website](#) and follow the prompts. Then visit [PrimeVideo.com/mytv](#) on your web browser to create an Amazon account and register your device. Sign up at [PrimeVideo.com/watchonfetchtv](#).
- Amazon account and Prime Video streaming membership required.

Stan.

- Enjoy thousands of hours of entertainment, with first-run exclusives, award-winning TV shows, blockbuster movies and more.
- If you're already a member, just sign in with your Stan username and password.
- Not a member? Sign up on your Fetch box.
- To watch Stan Sport you'll need to add the Stan Sport subscription to your Stan account at [stan.com.au](#). In the app, choose [Sport > Start Watching](#) and follow the prompts to subscribe.



- Download the YouTube User Guide from [fetch.com.au](#) for details on how to use the YouTube App.



- Watch originals, exclusive shows and blockbuster movies.
- If you're already a member, just log in with your username and password.
- Not a member? Subscribe via the app on your Fetch box using your remote, if this option is available on your service.
- Paramount+ subscription required. More information at [paramountplus.com](#).

Hayu

- Watch your favourite reality shows with thousands of episodes and box sets.
- If you already have a Hayu subscription, sign in with your Fetch remote. You can use the QR code displayed, or go to hayu.com/logintv in your web browser to enter the pairing code.
- Not a subscriber? Open Hayu on Fetch and select [Sign In](#) and then [Register](#) to sign up with your Fetch remote. You'll need to enter your Parental PIN to confirm your subscription. Your Hayu subscription will be added to your Telstra bill.



- Watch the best of British shows including drama, comedy, documentary, lifestyle and more.
- If you're already a member, sign in with your BritBox username and password. Not a member? Sign up at britbox.com/connect/fetch. Once signed up open BritBox on Fetch and enter the code.



- DocPlay is the destination for the world's best documentaries. With a focus on curation and quality stories, DocPlay is the dedicated home of documentary content in Australia and New Zealand.
- If you already have a DocPlay subscription, log in with your Fetch remote.
- Not a subscriber? Sign up through the DocPlay app on your Fetch box. Follow the prompts to create an account using your email and password, and then complete the subscription process. You'll need to enter your Parental PIN to confirm your subscription. Your DocPlay subscription will be added to your Telstra bill.



- Watch exclusive Apple Original shows and movies from some of the industry's top talent, with new premieres arriving each month.
- Enjoying Apple TV+ on Fetch is easy. Launch the app and select [Sign In](#). Scan the QR code with your mobile device or visit link.apple.com to enter the pairing code. Follow the prompts in your web browser to sign in with your Apple ID. Once signed in, your TV screen will refresh automatically.
- Apple ID and Apple TV+ streaming subscription required. More information at tv.apple.com



- DAZN is the ultimate destination for sports fans. Watch every team and every game of the new NFL season with NFL Game Pass, plus the biggest events in Boxing, Women's football, Rally TV, and more. Experience sports like never before, streaming live and on demand.
- If you're already a member, sign in using your Fetch remote. Not a member? Use your mobile device to scan the QR code displayed on your TV and follow the prompts to sign up.
- DAZN streaming membership required. More info at dazn.com

More streaming apps





You can also access Plex on Fetch.

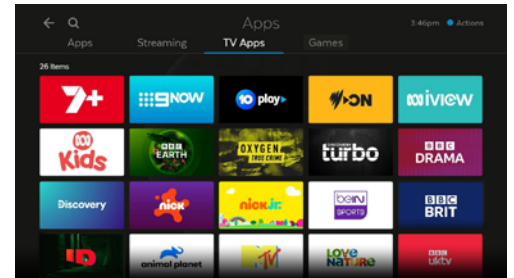
For more info about apps on Fetch see fetch.com.au/features/streaming-apps

TV Apps

If you forget to watch something on TV you can watch it on a TV App instead. TV Apps are available for both Free-to-Air and a selection of Subscription TV channels.

Go to [Menu > Apps > TV Apps](#).

- 1 Select the TV App you want to access.
- 2 Use the  to explore. Press  to view episodes and  to play.
- 3 To watch a show later, you can add it to [My Stuff > My Shows](#) by pressing .





Note

- Streaming TV Apps may count towards your broadband usage.
- You may need to sign in to watch a Free-to-Air TV App service. If so, follow the on screen prompts.

Launch TV Apps from the Guide

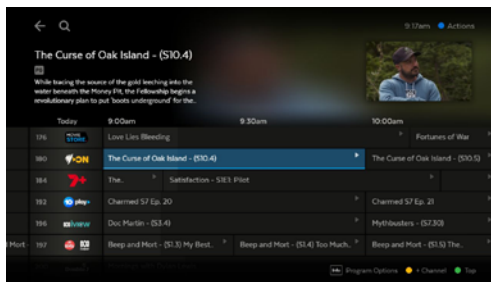
You can browse or watch a selection of TV Apps as virtual playlist channels, including SBS On Demand, 7plus, 10 play, ABC iview, and ABC Kids. You can pause, fast forward and rewind or use the Info Bar to jump to the next or previous shows. You can't record virtual playlist channels as they're not live, even if your box is paired to a Multiroom Mighty box.

- 1 To watch, go to the channel number, or select [Guide](#) from the main menu and press .
- 2 Use  to navigate down to the TV Apps channels in the guide at channel 180 onwards.
- 3 Select any show or episode to watch.



Tips

You can find shows you watch on these channels at [Menu > My Stuff > My Shows](#).



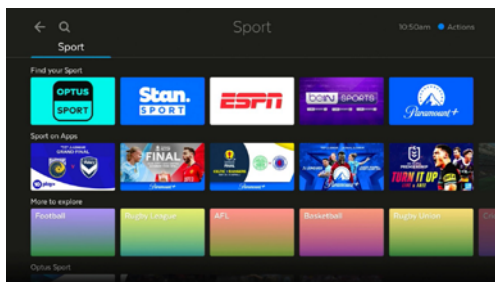
9 Watching Sport

Find and watch sport on live TV channels and apps.

Go to [Menu > Sport](#).

Watch sport on live TV

Use   to browse sport content in the [On Now](#) carousel and press  to watch.



Optus Sport

Use   to scroll to the [Optus Sport](#) carousel and press  to watch.

Apps

The [Apps](#) carousel includes sport content on all the apps available on Fetch. You need a subscription to watch content on streaming services like Stan Sport and Paramount+.

YouTube Sport

The [YouTube Sport](#) carousel provides recommended sport videos on YouTube.

Tips

Team Recordings

If you pair your Fetch Mini to a Fetch Mighty, you can set up your Team Recordings (for selected sporting events only) to automatically record every match your favourite team plays. For more on Recording TV, download the [Mighty User Guide \(Telstra\)](#) from fetch.com.au/guides.

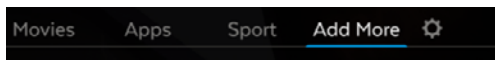
10 Watching live PPV events on TV

DAZN boxing events

You can watch boxing events through the DAZN app. A paid DAZN subscription is required. To subscribe, go to [Menu > Apps > Streaming](#). Select the DAZN app and follow the prompts to select a plan and sign up to DAZN (Page 31).

Other PPV events

From time to time, you can pay to watch other live sports and entertainment events on TV. With Pay Per View (PPV) content, you'll make a one-off payment which lets you watch a purchased event on your Fetch box, mobile or tablet when it airs live on TV. You can't record a PPV event you have purchased. Replays of purchased PPV events are available at [Menu > Apps > TV Apps](#) several hours after the conclusion of the PPV event.



How to add a PPV event

- 1 Select [Add More](#) from the main menu.
- 2 Use to see what's available and press to select an event.
- 3 Press to purchase the event. You'll need to enter your PIN to confirm the one-off payment.

Please keep in mind, you can't unsubscribe or cancel once you confirm the purchase of a PPV event - so you can't be refunded if you later decide you no longer want to watch the event.

To watch PPV (once the purchased event is available)

- 1 Go to [Menu > Guide](#).
- 2 Use to find channel 971 for the event and press .
- 3 Choose [Watch](#) and press . If you haven't yet purchased the event, we'll prompt you to purchase it now.

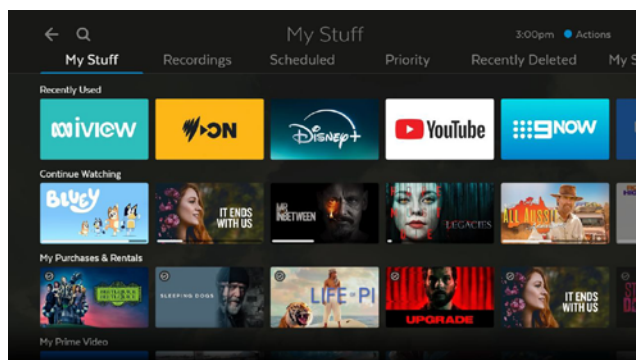
11 Continue Watching from My Stuff

My Stuff is the easiest place to get back to what you were watching – anywhere on Fetch. As you watch or add shows and movies to My Stuff (or set recordings, if your box is paired to a Multiroom Mighty box), they'll be available in My Stuff so you can easily jump back into them again.

Continue Watching carousel

The [Continue Watching](#) carousel in [My Stuff](#) keeps track of your recently watched items and includes TV Apps, Movie Box, recordings (if your box is paired to a Multiroom Mighty box) and items from the Movies and Shows stores..

Use   to navigate and press  to resume.



Continue watching on another Fetch box

You can start watching in one room and resume playback on a connected Fetch box too. To set this up, go to [Menu > ⚙ > Multiroom > Options](#). For more info, download the Multiroom User Guide.

New Seasons and Episodes carousel

The [New Seasons and Episodes](#) carousel includes new episodes of shows you've watched.

Recent Recordings carousel

Includes your latest recordings if your Mini is paired to a Multiroom Mighty box. Select a recording to open it in [My Stuff > Recordings](#) (see Page 15).

Apps carousels

As you scroll down the [My Stuff](#) screen, you'll see carousels for each streaming app you're subscribed to, so you can continue watching these too. We currently have carousels for My Netflix, My Prime Video, and My Paramount+. If you use other streaming apps, you can use the [Recently Used](#) carousel for quick access.

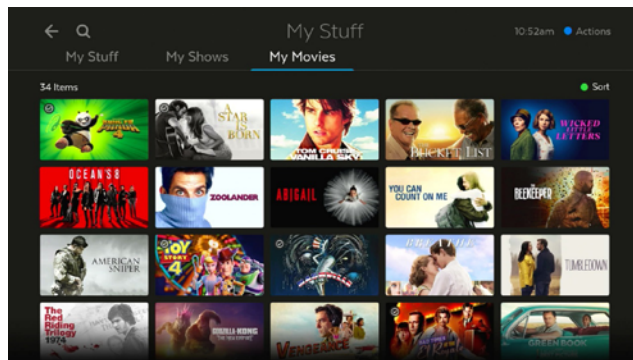
For quick access to the TV Apps (like ABC iView and SBS On Demand) look for the [Free TV Apps](#) carousel.

My Purchases & Rentals, My Shows and My Movies

Access your recent movie and show purchases in the [My Stuff > My Purchases & Rentals](#) carousel.

You can find shows and movies you watched, added to [My Stuff](#), purchased, or recorded in [My Stuff > My Shows](#) or [My Stuff > My Movies](#) (you can only make and view recordings if your Mini is paired to a Multiroom Mighty box).

Shows and movies you've purchased through the Store on Fetch (Pages 20 and 25) will be flagged with a tick ✓.







12 Redeem Telstra Plus points on Fetch


Fetch makes it easy for you to redeem your Telstra Plus points on your Fetch box. You can use points to rent or buy movies from the Movie Store, or buy shows from the TV Store on Fetch.

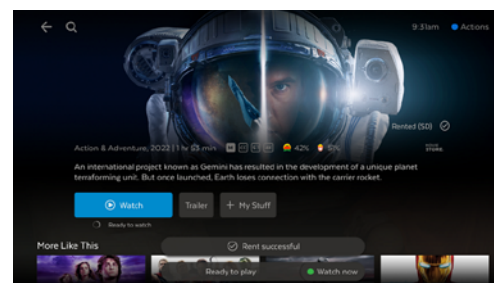
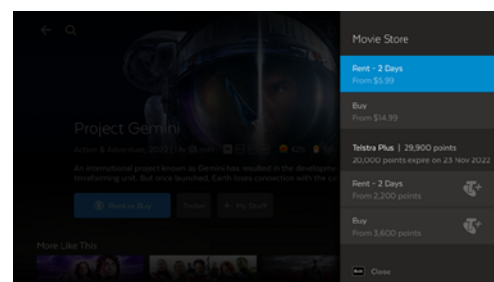
Telstra Plus points can be used on selected titles only. If a movie or show is not eligible, the option to use points will be unavailable.

If you're already a Telstra Plus member and you got your Fetch box through Telstra, your points will be ready to use straight away on Fetch.




Rent or buy a movie on Fetch with your Telstra Plus points

- 1 Go to [Menu > Movies > Store](#).
- 2 To rent or buy a movie use   to select a movie and press  .
- 3 From the movie details screen, select the [Rent](#) or [Buy](#) option and press  . You can choose to rent or buy the SD, HD, or 4K format if available.


As a Telstra Plus member, you will see options to rent or buy the movie using points below the standard purchase options, if the movie is eligible to redeem with points. Eligibility criteria apply to join Telstra Plus. You will see how many Telstra Plus points you have available and how many you need to purchase the movie. If you don't have enough points, the options will be greyed out.
- 4 To rent or buy the movie you will be prompted to enter your Parental PIN and press  to [Confirm](#).
- 5 If your purchase is successful the rent or buy option will change to [Watch](#).



Buy a show on Fetch with your Telstra Plus points

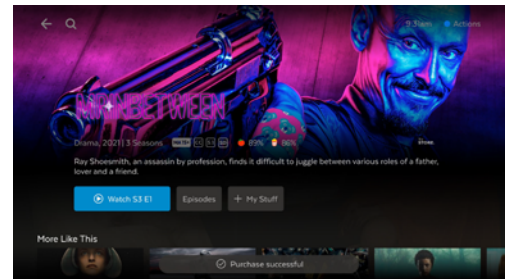
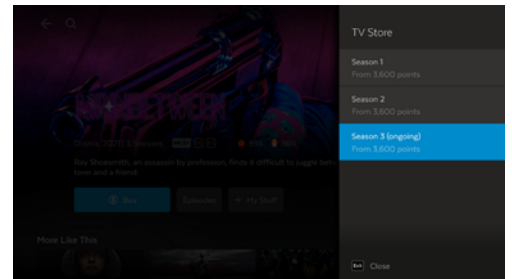
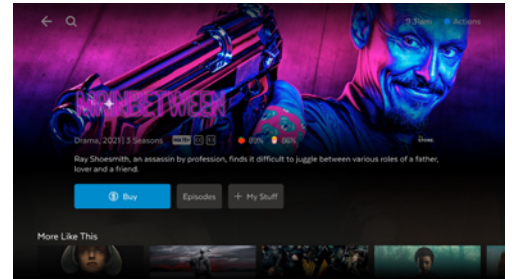
- 1 Go to [Menu > Shows > Store](#).
- 2 To buy a season or episode use  to select a season or episode and press .
- 3 From the shows details screen, select the [Buy](#) button and press . You can choose to buy the show in SD or HD format if available.

As a Telstra Plus member, you will see options to buy the season or episode using points below the standard purchase options, if the show is eligible to redeem with points. You will see how many Telstra Plus points you have available and how many you need to purchase the show. If you don't have enough points, the options will be greyed out. Eligibility criteria apply to join Telstra Plus.

- 4 To buy the show you will be prompted to enter your Parental PIN and press  to [Confirm](#).
- 5 If your purchase is successful the buy option will change to [Watch](#).

Note

Currently, Telstra Plus points can only be redeemed on the Fetch box, not when renting or buying through the Fetch Mobi App.



Telstra Plus points

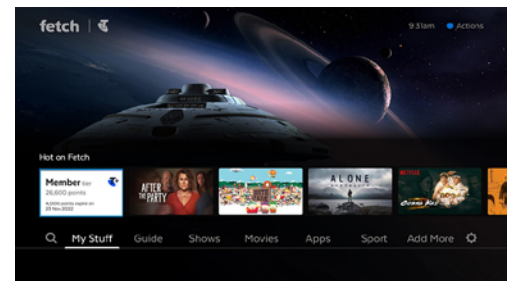
How do I join Telstra Plus?

If you're not a member you'll need to join Telstra Plus via the [My Telstra](#) app or at plus.telstra.com.au.

There are a few ways to start the process.

- Select the [Join now](#) option on your Fetch box at [Menu > My Stuff](#) or [Menu > ⚙️ > Telstra Plus](#). When you see the QR code, scan it with your mobile device and follow the prompts to open the Telstra Plus website or [My Telstra](#) app. Next, [Sign in](#) with your Telstra ID and join Telstra Plus.
- Launch the [My Telstra](#) app on your mobile device or visit plus.telstra.com.au in a web browser to sign in with your Telstra ID and join Telstra Plus. More info at telstra.com.au/plus/frequently-asked-questions

Allow up to two hours after joining Telstra Plus for your membership to be reflected on your Fetch box. You'll see your Telstra Plus membership info at [Menu > My Stuff](#) for the first week, or at [Menu > ⚙️ > Telstra Plus](#).

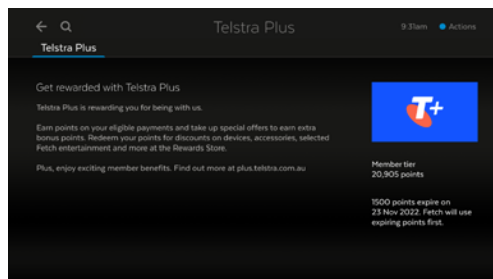


Can I use my points if I have a Movie Rental Credit?

You can't use your Telstra Plus points to rent or buy on Fetch if you have any Movie Rental Credits available.

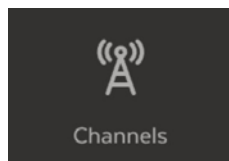
How do I check my points balance or expiry date on my Fetch box?

Go to [Menu > ⚙️ > Telstra Plus](#). You'll see the number of points you have available. The expiry date will also be shown if your points are due to expire soon.



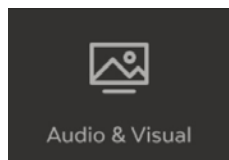
13 Settings including Parental Controls

There are lots of things you can do in the Settings area at [Menu > ⚙️](#). Here we outline the most commonly used ones.



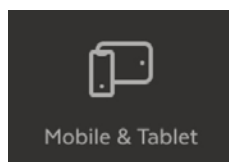
Set up for channels

Access the Free-to-Air (FTA) frequency scan that identifies and tunes all visible channels. You can also add your favourite channels to your Favourites list or hide selected channels.



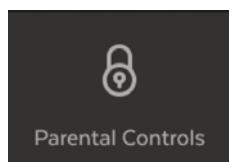
Optimise your sound and display

Select [Audio & Visual > Video](#) to optimise your TV screen display. To refine your video settings, choose [Advanced](#). In [Audio](#) you can change the audio mode to suit your sound system. Select [Bluetooth](#) to pair headsets, speakers, or mobile devices. For more information see Page 46.



Mobile & Tablet

Find your Activation Code (also called Fetch ID) which you need to sign in to the Fetch Mobi App. Then you can control your Fetch Mini like a remote control from your mobile device. See the Mobile App Guide at fetch.com.au/guides for more information.



Channel Locking

- 1 Use to highlight the channel you wish to lock.
- 2 Press which will prompt next to the locked channel.
- 3 Repeat for all channels you wish to lock.
- 4 To remove locking from previously locked channels repeat the above steps.

Set Parental Lock



You can set the program ratings levels that can be viewed. Use  to select an option and press .

Never Lock means you won't need your PIN to watch. **Always Lock** means you'll always need your PIN to watch content at the set level. **Time Lock** lets you lock content between set times - such as MA+ programs between 6am and 9pm, when children may be watching.

App Locking

In the **Apps** settings you can **Lock** individual apps so you always need your PIN to launch them. Or you can choose **Allow** to launch an app without a PIN.

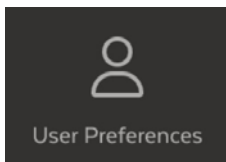
Change your Parental PIN

- 1 Select **PIN Change** in **User Preferences** and press .
- 2 Enter and confirm your new four digit PIN and press . You'll receive a confirmation if the PIN was updated successfully.





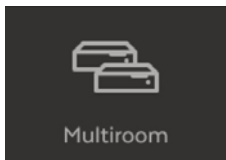
Tips

The same PIN is used across all Fetch boxes on your account and also phones and tablets on which you're using the Fetch Mobi App.



User Preferences

In the **User Preferences**, you can change your PIN and find the Activation Code / Fetch ID for your Fetch Mini. Use  to select an option and press  (Page 12).



Share content between your boxes

In the Multiroom settings you can turn on Multiroom so you can watch recordings on other Fetch boxes in your home from your Fetch Mini (Page 15). If you've got more than one Fetch Mighty, you'll also be able to pair to one of them here, so that you can set and manage recordings on that box from your Mini.


14 Pair a Bluetooth Device

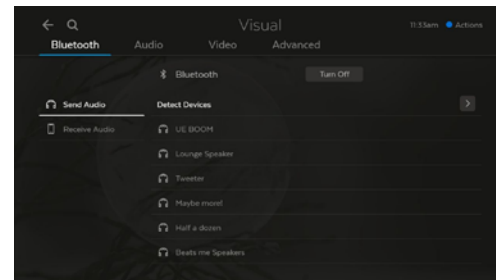
You can pair your own devices, such as headphones, speakers, and mobile devices via Bluetooth to your Fetch Mini. So, you can listen to Fetch without disturbing anyone else in the room via headphones, or play music from your phone on your Fetch Mini and TV.

To pair a Bluetooth device

Power on your headphones, speakers, or mobile device and make sure the device is ready to pair. For mobile phones, remember to turn on Bluetooth in the device settings.

Go to [Menu](#) >  > [Audio & Visual](#) > [Bluetooth](#).

- 1 To pair a Bluetooth headset, choose [Send Audio](#).
- 2 To pair your mobile device, choose [Receive Audio](#).
- 3 Select  to scan for your device then choose the device name on the screen to pair.



Note

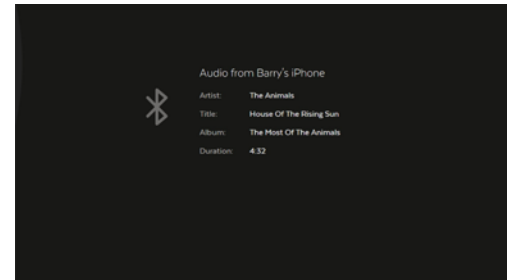
- You can't currently pair an Apple iPad to the Fetch box via Bluetooth.

Listen to Fetch through headphones or speakers

When listening to Fetch through Bluetooth headphones you can control the volume and pause or play from the device. When watching TV with others in the room you can listen to Fetch through **both** the headphones and TV. Select your device and then [TV Audio](#) in the Bluetooth settings. You can then change the volume on your headphones without affecting the box.


Send music to Fetch from your mobile phone

When you pair your phone to your Fetch Mini via Bluetooth, you can pick songs from your music library or an app to play on your TV. Any audio you play from your phone – such as Snapchat, Instagram, YouTube, and Spotify – will play on your paired Fetch Mini and TV.



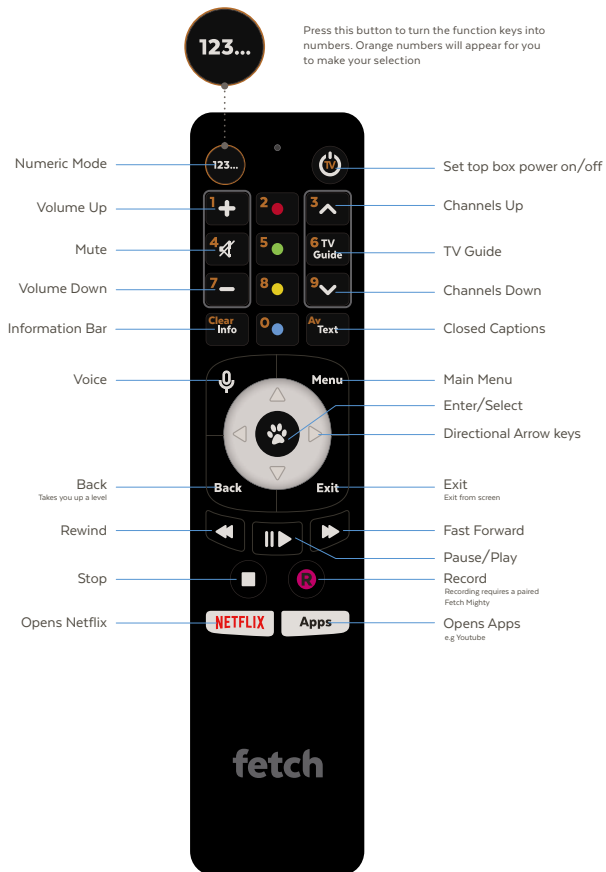
Tips and help for Bluetooth

If you are having trouble using Bluetooth on Fetch to listen through headphones, speakers or smartphones, here are some things to try:

- 1 If you can't pair headphones or speakers to your Fetch box, check your Bluetooth device is in "pairing mode". On headphones this is typically shown by a flashing light.
- 2 Check if your Bluetooth headphones or speakers are paired to another device. If so, disconnect them from the other device then try to pair to your Fetch box again.
- 3 Make sure you're in range of your Fetch box and there's no interference from nearby devices like wireless speakers or cordless phones.
- 4 Make sure your Bluetooth device is fully charged, or try changing the batteries in the device. Try turning Bluetooth off and on or restarting your device to see if this helps.
- 5 Check for firmware updates on your Bluetooth device.
- 6 Check that you can pair your Bluetooth device to another device. If you can't, then you may need to seek help from your Bluetooth device manufacturer or documentation.
- 7 If you replace faulty Bluetooth headphones or speakers you were using with Fetch, you should 'forget' the device. Go to [Menu > ⚙️ > Audio & Visual > Bluetooth](#) and press . This will stop the box from trying to pair to an old device.
- 8 If you can, turn off Bluetooth on your Fetch box when you're not using it. (So your device doesn't pair to your Fetch box whenever you're in range). Go to [⚙️ > Audio & Visual > Bluetooth](#) and choose [Turn Off](#). If you've paired the remote you can't turn off Bluetooth as the remote needs a Bluetooth connection to enable voice control

15 The Remote Control



The remote control brings Fetch to life. It has all the functions you need for quick and easy viewing.



Tips

To set up this universal remote, see “Fetch Remote 5” user guide.

Pair the remote to enable voice control and voice search.

To pair, hold down  and point the remote at your Fetch Mini. For voice control, hold down  and speak into the microphone at the top of the remote (Page 6).

It may take a few button presses to re-connect to your Fetch Mini.


Once universal remote is set up, to set Fetch remote to control the volume on your TV, go to [Menu > !\[\]\(3211b5d1d968fc1665909b34f9f16010_img.jpg\) > Remote Control](#) and choose [Set to TV](#). To set Fetch remote to control the volume on your Fetch Box, choose [Set to Fetch](#).

Set up for Universal Remote

You can use this remote control to operate your TV as well as your Fetch Mini.

Fetch will try to set up your remote for you when you first set up your box but if that didn't work follow the steps below.

Remote 5 (Voice Remote)

- 1** Go to [Menu > ⚙️ > Remote Control](#) and choose [Universal Setup](#).
If your remote isn't paired yet, choose [Pair Remote](#) and wait for the TV to confirm the remote is paired.
Repeat step 1.
Follow on screen to see what to do next.
- 2** If needed your TV will show a table of brands to choose from.
- 3** Your TV will ask you to test the volume buttons operate your TV volume too. Follow on screen by pressing the corresponding button on your remote.
If this works, confirm by pressing . Fetch may ask you to test other buttons too such as the Vol-, AV/Source, and TV Power, depending on your TV.

You'll see a confirmation on screen when your TV is set up.

Using a different Fetch remote?

If your Fetch remote control has different buttons to the one shown above or if your TV brand is not listed on screen when you follow the steps above, you will need to refer to the Universal Remote Set Up Guide on fetch.com.au or go to [Menu > ⚙️ > Remote Control](#).

fetch

www.fetch.com.au

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